



## **FAQ's relevant to the 2019 This is Avon Live event**

Q Who can attend the event?

**A:** Anyone who is interested in becoming an Avon Representative.

Q: How much are places?

**A:** Places are free of charge.

Q How do I book my place?

**A:** You'll need to complete the online booking form by the deadline stated.

Q What are the event timings

**A:** The timings of the events will be either 10am to 12:00 or 6pm to 8pm depending on the venue. Please refer to the event booking page to confirm.

Q What time do I need to arrive?

**A:** For events starting at 10am, registration will start at 9:30am. For events starting at 6pm, registration will be from 5:30pm

Q What if I require specialised requirements (e.g. disabled access)?

**A:** Please let us know when completing your booking form or email [uk.salescommunications@avon.com](mailto:uk.salescommunications@avon.com) if you have any special requirements and we'll do our best to accommodate your request

Q I want to use a smart phone to complete the form, is this possible?

**A:** Yes

Q Will I receive confirmation once I have booked my place?

**A:** Yes, you will receive an email confirming your place has been booked.

Q What if I miss the date/deadline?

**A:** It's really important that you complete the online booking form by the deadline date given to ensure your place is secured.

Q What happens if I book my place and I'm no longer able to attend

**A:** If you're unable to attend, you need to let us know by emailing [uk.salescommunications@avon.com](mailto:uk.salescommunications@avon.com)

Q How do I find my way to the venues and is there a charge for car parking?



**A:** We ask that you make your own way to the venues. Visit the venues website for further details and information about parking.

Q What's the dress code?

**A:** Casual.

Q When is the last day I can book my place?

**A:** The final cut-off date for all places will depend on your venue, this will be made clear on the booking form. After this, Avon will be unable to accept any further bookings.

Q: Can I attend more than one venue?

**A:** Yes. You can attend as many events as you like as long as you complete the relevant booking form.

Q: I have a question that's not been answered in the FAQs, who do I contact?

**A:** You'll need to email the Avon contact centre at: [uk.contact@avon.com](mailto:uk.contact@avon.com)